



Business Process Improvements

Experience:

City of Atlanta Department of
Watershed Management Site
Development

Highlights:

Organizational Improvements
File Management
Customer Service
Improvements

Lemongrass Consulting has experienced professionals and certified planners adept at conducting Business Process Improvements.

Clovia Hamilton leads the Lemongrass team. While serving as a Principal Civil Engineer and Plan Review Coordinator, Clovia helped reorganize the City of Atlanta's Department of Watershed Management's Site Development Office.

Clovia restructured the plan review process to better track plans, reduce lost plans, and reduce plan review time.

